

QUALITY GUARANTEE CERTIFICATE

Factory: POLYCENTER, S.A.

Add: 1 KM AL ESTE DEL MALL CARIARI, FRENTE AL CENADA, MODY PLAZA
LOCAL #17, BARREAL DE HEREDIA, COSTA RICA

Web: www.polycenter.cr Tel: +56 4001-5250

Shipper: POLYCENTER, S.A.

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LOCAL #17, BARREAL DE HEREDIA, COSTA RICA

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Consignee Name: PANAROOF, S.A.

Consignee's Address: 1 KM AL ESTE DEL MALL

CARIARI, FRENTE AL CENADA, MODY PLAZA LOCAL #17, BARREAL DE
HEREDIA, COSTA RICA

BL NUMBER : COSU6369814820

INVOICE NUMBER :PI091-231103R2

Product	Spec
UPVC ROOF SHEET	3660*1070*2.5mm (628PCS)
UPVC SPANISH SHEET	3723*1050*2.5MM (528PCS)
POLYCARBONATE SHEETS	3660*1070*1.5MM (200PCS)
POLYCARBONATE SHEETS	3723*1050*1.4MM (200PCS)

Above products are produced by our company, which are applicable to this guarantee certificate.

1. Subject to the following provisions, POLYCENTER guarantees to PANAROOF that:

- 1.1 UPVC ROOF SHEET and POLYCARBONATE SHEETS, both, 10 years life warranty, UPVC SPANISH SHEET, 20 years life warranty, 10 years color warranty. POLYCENTER is responsible for defects under regular use during the warranty period.
- 1.2 The goods supplied under this agreement will comply with the specifications agreed and will be free from defects in manufacturing, material and workmanship. From fabrication until delivery to PANAROOF, POLYCENTER is totally responsible for defects in the material (raw material), process of fabrication (workmanship), according to the agreed profiles and type of products that is treated:
- 1.3 Upon proper inspection PANAROOF should notify POLYCENTER in writing of the Obvious and noticeable defects of delivered goods within ten (10) days upon receipt of the Product by PANAROOF. Defects that could not be discovered within this period, even upon proper inspection, must be notified to POLYCENTER upon their discovery and send all the proofs such as photos, videos and a formal claim form. After the analysis of defective products by the technical department of POLYCENTER should offer the related claim to PANAROOF. In such cases, POLYCENTER the manufacturing company will analyze the complain with its technical department to find out what caused the problem and after that recognize and discuss with PANAROOF the expenses that might occur for bad quality of the product. Claim cost shall never exceed the FOB cost of goods sold by POLYCENTER to PANAROOF.

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2. Installation/Use Executive Standard

- 2.1 Please use fine-toothed saw to cut the sheet.
- 2.2 The sheet should be supported while drilling, in case of shaking. the hole diameter should be bigger than screw by 50%. When fixing screw, the rubber mat must be put between roof sheet and screw, and the screws should be properly fasten, not too tight.
- 2.3 Roof structure with steel or wooden. Stringers should be smooth and not deformed, parallel to each other two.
- 2.4 Roof purline span
The regular roof purline span should be within 800mm of UPVC ROOF SHEET, within 660mm of UPVC SPANISH SHEET.

Note: The purline span is related to the temperature. The higher temperature, the smaller purline span. Otherwise it will lead to deform.

3. Executive Standard

- 3.1 POLYCENTER shall not be responsible for the damage caused by biochemical changes caused by improper storage, transportation, handling and installation.
- 3.2 POLYCENTER will be not responsible of any defect in the goods arising from fair, wear and tear, or any willful damage, negligence, subjection to abnormal working conditions.
- 3.3 PANAROOF will be responsible for failures to follow written instructions, misuse or alteration or repair of the goods of PANAROOF , without POLYCENTER's approval, or any other act or omission on the part of PANAROOF, its employees or agents or any third party.
- 3.4 This warranty does not cover the cost of reimbursement for re installation or assembly or other direct and indirect losses caused by the problematic roof sheet.

Date: 18th NOV 2023